Your trusted partner in the journey to a sustainable tomorrow.

ISOMETRIX

Quality

The global economy is becoming increasingly competitive. Customers demand ever-higher standards of service from existing and new product or service offerings. A clearly structured, systematic approach to improving the customer experience is crucial to any organization if they are to remain competitive.

Our Solution

Plan, Do, Check, Act & Review Simplified

IsoMetrix is the perfect tool for companies who have or aspire to have, ISO 9001 certification. The application gives control and visibility over the full continual improvement life cycle.

Central to the ISO 9001 International Standard for Quality Management System requirements, is the Deming PDCA cycle:

**PLAN**: How are you going to achieve the desired outcome?
DO: Do what you have planned to do – implement the processes.
CHECK: Check what has been done - has it worked?
ACT: Act on these findings to identify improvements.
REVIEW: Demonstrate and track improvement.

IsoMetrix consolidates all these elements into a centralized, electronic system that can be tailored to your exact requirements, from the data input screens to the management dashboards.
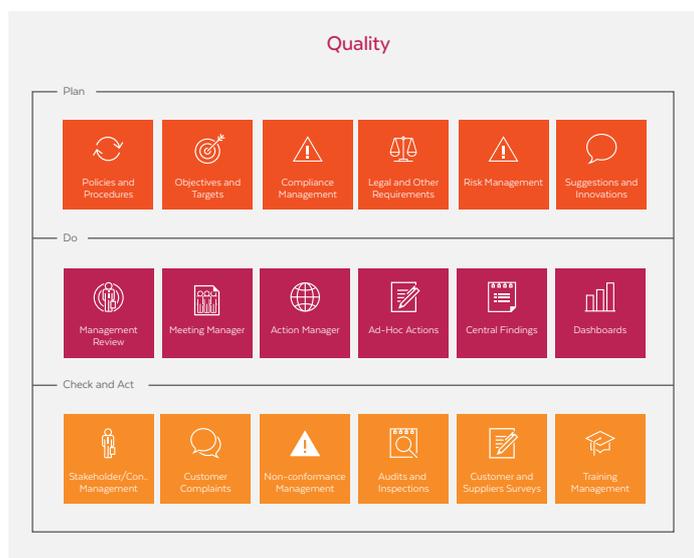
Quality Interface

Benefits

- An integrated web-based risk management solution that can help you manage all your Quality processes as well as assist you in achieving ISO 9001 certification with relative ease
- The purpose of quality is to provide a product or service that meets the requirements of the user. The agility of the IsoMetrix system, allows the quality solution to be designed and tailored around your specific requirements
- Existing Quality processes often change and new processes may need to be added with the acquisition of additional products. The flexibility of the IsoMetrix framework allows these changes to be made with ease
- The ability to manage quality risks is incorporated into the solution
- ISO standards such as ISO 14001 (Environment) or ISO 45001 (Safety) can be integrated into your Quality Management solution. As international standards and legislation change, processes can be easily adjusted within IsoMetrix to suit the new requirements
- Enables the Quality department to prioritize and focus on strategic quality related issues
- Allows the Quality department to focus on training other areas of the business on delivery of improved quality service
- The powerful analytics empower the Quality department to identify trends and manage by exception
- Easily accessible data is available in real-time for presentation to executive management of the business

Modules

- Policies and Procedures
- Objectives and Targets
- Risk Management
- Calibration of Equipment
- Training Management
- Stakeholder/Supplier Management
- Customer Complaints
- Control of Non-conformances
- Audit Management
- Inspections
- Management Review
- Meetings
- Customer Surveys
- Supplier Surveys
- Corrective and Preventive Actions (CAPA)

Actions Overview

Quality Events

Why IsoMetrix?

Unmatched agility. Get the exact solution you need. What makes IsoMetrix exceptional is the flexibility of the software solution and its ability to easily be tailored to fit your specific processes and methodologies. Because systems can be configured by site-based personnel with minimal technical competency, organizations can significantly reduce the cost and increase the speed of the initial creation of, and enhancements to, the system.

Powerful visualization. Greater visibility enables better decision-making. The IsoMetrix dashboards present visibility around leading indicators, as well as the analysis of trends and exceptions. All data captured into the system is immediately available in the dashboards, from which you can drill down to record level when needing to understand specific results or trends.

Integration. The ease with which new modules can be created in IsoMetrix means that systems that are usually not integrated – islands of information such as standalone spreadsheets and databases – can be consolidated into a single system, with centralized administration and security. Integrating systems in this way drives organizational efficiency. IsoMetrix integrates with the Internet of Things, Active Directory, GIS solutions and various third-party systems such as ERP and HR.

Security. IsoMetrix offers multi-dimensional security, ensuring that all users only have access to data they have permissions for, based on the organizational structure, user groups and risk disciplines. As a business, we align with international guidelines on Information Security and Data Privacy, so you can have peace of mind.

Assurance. Trust your data. Because data is only captured once, there is less room for error. All reports aggregate records from source and allow drill down to specific record details, allowing for full assurance and effective audits of the reported data.

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